



COVID-19 Technology Response R-VII Technology FAQ

Contact Information

Mr. Johnston	Superintendent	johnstonc@jr7.k12.mo.us	636-937-7940
Dr. Ramsdell	Asst. Superintendent	ramsdella@jr7.k12.mo.us	636-933-6969
Mrs. Basler	Plattin Principal	baslert@jr7.k12.mo.us	636-725-1174
Mrs. Watson	Telegraph Principal	watsond@jr7.k12.mo.us	636-933-6937
Mrs. Holdinghausen	Danby Principal	holdinghausenc@jr7.k12.mo.us	636-933-6960
Mr. Haug	JHS Principal	haugd@jr7.k12.mo.us	636-933-6930
Mr. Horn	Intervention/ Counseling	hornst@jr7.k12.mo.us	636-725-1181
Special Education		kappelk@jr7.k12.mo.us	
Staff Directory		http://www.jr7.k12.mo.us/directory	
Technology Support		r7technology@jr7.k12.mo.us	
Food Service		food@jr7.k12.mo.us	
Transportation		almanyj@jr7.k12.mo.us	
Maintenance		dillinm@jr7.k12.mo.us	

Technology Use

The District's technology (iPads and Chromebooks) are provided for the purpose of supporting the teaching, learning, and communication processes of the Jefferson R-VII School District. The District strives to ensure a safe, secure and reliable environment for its students, staff, and faculty. The equipment remains the property of the Jefferson R-VII School District. All equipment must be returned to the District upon request.

Students with Limited Internet

- Plattin Primary
 - At Plattin there should be connectivity in the Fire Lane nearest to the front of the building
- Telegraph Intermediate
 - At Telegraph there should be connectivity at the end nearest to the recycling dumpsters or the bus lane near the front of the building
- Danby Rush-Tower Middle School



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- The front parking lot should have adequate wireless signal for student devices to connect to, in the event they need to download or access school resources
- Jefferson High School
 - The front parking lot should have adequate wireless signal for student devices to connect to, in the event they need to download or access school resources
- Note: We do not have hotspots to distribute to families at this time.

GoGuardian

- Teachers - Please make the following changes to each class in GoGuardian
 - Click on the Class
 - Click Settings
 - Change the Default Scene to None
 - Update Classroom
- Note: Students may use the chat tool within GoGuardian to communicate with their teachers.

Technical Support

- Staff, Parents and Students
 - Google Hangouts (see below)
 - Temporarily enabled for Grades 6-12. This will allow for live support if there are any issues. Chat support will be available between 9am - 4pm.
 - Email
 - Please email r7technology@jr7.k12.mo.us for non-urgent issues or outside of normal chat support times.
 - Hardware Repair
 - Hardware exchanges may be available when/if required. Please check back for further guidance.

Google Hangouts and GoGuardian (Students)



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- Students in Grades 6 - 12 now have access to Google Hangouts. Go to <https://hangouts.google.com>. The video and phone options are not available through Hangouts. Hangouts are monitored and archived. Abuse of this resource may result in the loss of privileges.
- For technology support, open a Hangout with r7technology@jr7.k12.mo.us. Chat support will be available between 9am - 4pm, Monday - Friday. Chats will be answered in the order that they are received.
- For classroom support, (Grades 6 - 12), open a Hangout with your appropriate teacher. Teacher contact information can be found at <http://www.jr7.k12.mo.us/directory>. Teachers will be available between 8am - 2pm, Monday - Friday.
- For classroom support, (Grades 3 - 5), open chat tool in GoGuardian. Teachers will be available between 8am - 2pm, Monday - Friday.